

## APPENDIX 1

### SERVICE SUMMARIES

#### RECOMMENDATIONS DUE 01 MAY 2013 – 31 JULY 2013

SERVICE	Complete	Delayed but rescheduled	Total
COMMUNITY & CULTURE		*1	1
CUSTOMER & SUPPORT SERVICES	1	2	3
ECONOMIC DEVELOPMENT		1	1
IMPROVEMENT & HR	3	1	4
ROADS & AMENITY SERVICES	1	#1	2
STRATEGIC FINANCE	4	(@1)(*1)3	7
<b>TOTALS</b>	<b>9</b>	<b>9</b>	<b>18</b>

# - Complete but evidence required - Audit will review system to ensure requirements are met.

@ - Documentation drafted but awaiting submission of revisions of Constitution to Council.

\* - Now complete as at 31 August 2013

#### RECOMMENDATIONS DUE AFTER 31 JULY 2013

SERVICE	Complete	On Course	Total
CHILDREN & FAMILIES		1	1
CUSTOMER & SUPPORT SERVICES	2	2	4
IMPROVEMENT & HR		2	2
ROADS & AMENITY SERVICES		1	1
STRATEGIC FINANCE		9	9
<b>TOTALS</b>	<b>2</b>	<b>15</b>	<b>17</b>